# Silver Lake Tent & Trailer Park Cottages

Our cottage rules are for all Silver Lake guests and include everyone in your party. Just as you appreciated the clean and well maintained state in which you found the cottage, we kindly ask that you leave the cottage just as clean and tidy for the next guest. If any of the rules are violated you will be asked to leave without refund.

# **Terms and Conditions for Cottage Rental**

**CHECK IN TIME**: 3:00 pm – **CHECK OUT TIME**: 11:00 am Early check in or late check out can be arranged for an additional fee when available. Reservations are only guaranteed and held for you when paid in full. You may not occupy the cottage until the cottage is paid in full. We ask that you do this before arrival.

#### **Cancellations**

If you need to cancel your reservation and you have paid in full you will be fully refunded less the non-refundable deposit, if 28 days advance notice is given. Deposits received will be refunded ONLY if the accommodations are subsequently re-rented. There is no refund if you cancel less then 28 days from the day of your arrival.

#### **Boats**

Boats on trailers can also be parked on Silver Lake property for the duration of your stay for a flat fee of \$10.00 We do offer boat, canoe, paddle boat, and kayak rentals.

#### **Visitors and Overnight Guests**

The cottage and its facilities are available for the enjoyment and pleasure of our registered guests. We insist that day guests be registered in advance. Please respect that the cottages are meant for 1 family. You are responsible for your children.

#### **Power**

Electrical power may be interrupted in the event of for instance a storm, keep in mind should this happen its out of our control and it may stay off a little longer than it would in the city. We suggest you bring a few flashlights for emergencies. Also, if the power does go out, remember that the water system operates on an electric pump. Please do not run water if the power is out. Do not flush toilets We are not responsible for any damage or inconvenience caused by power failure.

## **Cleanliness & Waste Disposal**

Please leave the cottage in the clean and tidy condition in which you found it. Each cottage has a broom, dustpan, dish soap and other cleaning supplies to make this easy. Remember to clean out the Fridge, dishes washed, dried and put away. Counters and table wiped clean, floors swept, BBQ left clean. Please check your list in your package. If not left clean you will be charged a cleaning fee. If you need anything please ask the office or call the number on the office door. Never leave garbage outside the cottage.

Raccoons, skunks... love garbage. Unless you wish to be visited by these friendly and hungry animals, please follow the garbage disposal instructions. Garbage must be placed in the bin at the main entrance. It is very important that all guests practice environmentally friendly procedures on the property.

There is **no smoking, vaping or cannabis** inside any of our cottages, on beach or buildings on site. Please dispose of your butts properly. We will charge your credit card for incidentals if evidence that guests were smoking inside your cottage. If any excessive cleaning is required after your departure it will be added to your credit card too.

#### Washrooms & Septic System

Like most cottages our cottages operates on a septic system. Please do not put anything but natural waste and toilet paper in the toilets. There are trash cans provided in the washrooms for paper towels, kleenex, tampons, pads, hair etc. If any of this got into our septic system it would back it up and you don't want that to happen, trust me.

#### **Barbeque**

Each cottage has a full size propane barbeque, tank provided and cleaning brush. Let us know if your tank needs to be refilled. Please do not burn any wood or anything else in the barbecue and kindly brush it down after each use.

#### **Pets**

Pets are negotiable when renting a cottage. If permitted. No more than one pet. You must clean up after your pet inside and outside the cottage. All pet hair must be removed from the cottage and the furniture must be hair free. Bring blankets if necessary to cover furniture. If the cottage is not left pet free, you will be charged a cleaning fee. As of right now we have one cottage we rent for people with pets due to people with allergies. The pet must be on a leash at all times and is not allowed in the swimming area of the beach.

## **Community and Cottage Notes**

Please respect that you are apart of a cottage and campground community. Observe safe and courteous boating and water safety. If you are fishing make sure you have the proper licences and ownerships for boats. All boats are off the lake before dusk. No loud noise after 11:00 pm please. You are more than welcome to sit by the fire as long as you are not disturbing others.

Insects and wildlife are apart of cottage country. Please discourage them by keeping doors and screens closed. Don't be surprised if there is a raccoon enjoying your cottage if you leave the door open.

Please remember to take all of your personal items with you when you check out. If you leave something we will hold it for 2 weeks while you arrange to pick it up, we are not responsible for shipping forgotten items back to you.

In case of **emergency** call **911**. The closest hospitals are Kincardine and Walkerton. Approximately 15 mins away. Our address is **56 Silver Lake Road**.

Thank you!

We hope you have a wonderful vacation and make many memories.

Silver Lake Management